

# Cancellation Policy

You have the right to cancel the Tenancy Agreement within 14 days without providing a reason.

The cancellation period is 14 days from the date that the Agreement is concluded and commences after the day on which you received confirmation of the tenancy.

The period does not commence before you have received this policy in text form.

This email complies with the requirement for the cancellation policy to be provided in text form.

To exercise your cancellation right, you must provide a clear declaration to us (e.g. by post, fax or email) notifying us of your decision to cancel the Tenancy Agreement. The following text would be sufficient, for example

**„I am hereby cancelling the Tenancy Agreement I entered into.  
(Date, name and address)“**

It would be helpful—though not necessary—to provide the details of the confirmation of tenancy, including the date and contract number.

To comply with the cancellation period, it is sufficient to send the declaration exercising your cancellation right before the cancellation period expires.

## Please send your notice of cancellation to:

Nassauische Heimstätte Wohnungs- und Entwicklungsgesellschaft mbH

Street: Schaumainkai 47  
Postcode/city: 60596 Frankfurt am Main  
Country: Germany  
Email address: Cubus130@naheimst.de  
Tel.: +49 (0)69 3801354-4215  
Fax: +49 (0)69 3801354-4215

## Consequences of cancellation

If you cancel this Agreement, the agreements made are considered not to have happened. The Agreement is thus no longer valid. We shall then refund to you all payments that we have received from you without undue delay and within 14 days following the date on which we received your notice of cancellation of this Agreement at the latest. The refund will be made to the account that you specified upon conclusion of the Agreement unless expressly agreed otherwise with you. No fees are charged for this refund.

## Compensation in the case of cancellation

If you have requested that the flat is handed over during the cancellation period, you are required to pay us the amount that covers the duration of use of the flat from the date on which it is handed over to you until the date on which your notice of cancellation is received, unless an alternative arrangement has been agreed upon in this case.